

# I'd like to find out more...

Fill in your details and we can arrange a chat, visit or even a 'give it a try' session with no obligation.

Title	First Name
Surname	
Address	
Post Code	
Phone	
Email	

I am interested in helping in your shop(s) in these areas

(area)
(area)

For a list of our shop locations please visit our website. I might be available at the following times

	Mon	Tue	Wed	Thu	Fri	Sat
AM						
PM						

I am interested in the following areas of work...

- |  |                                       |
|--|---------------------------------------|
| <input type="checkbox"/> Customer Service      | <input type="checkbox"/> Display      |
| <input type="checkbox"/> Stock Preparation     | <input type="checkbox"/> Housekeeping |
| <input type="checkbox"/> IT and Administration | <input type="checkbox"/> Gift Aid     |

Please hand in this completed form to your local shop or post to St Peter's Hospice, 58 Royal York Crescent, Clifton, Bristol BS8 4JP

"There's a special satisfaction in working as a St Peter's Hospice Shop volunteer – such a good cause, such fun and every day is different! I can't wait to get behind the counter each week!"

Jenny, Westbury on Trym

Giving your 'time' has never been so rewarding ...and enjoyable!

"Volunteering is challenging and fun. I know that I am supporting a fantastic cause because St Peter's Hospice cared for my granddad. Volunteering is important, something to be proud of and an experience you will always remember"

Eleanor, Chipping Sodbury



## Did you know?

- More than 1,400 new patients were referred to St Peter's Hospice and we cared for over 2,000 local people last year
- Our Community Nurse Specialists made almost 7,000 home visits and handled over 34,000 phone calls
- Our unique care and support has allowed over half of our patients to make the choice to die at home

Your support can help this vital work



## St Peter's Hospice

Registered Charity No. 269177  
 St Peter's Hospice Fundraising Office  
 58 Royal York Crescent  
 Clifton, Bristol BS8 4JP  
 Telephone 0117 915 9300  
 Email: fundraising@stpetershospice.org

www.stpetershospice.org

## Become a St Peter's Hospice Shop Volunteer



Giving your time means so much to us



St Peter's Hospice

# Become a... St Peter's Hospice Shop Volunteer

Here are just a few of the opportunities available which may appeal to you. We like our volunteers to be happy and comfortable with the work they are doing. You might like to try a bit of everything or prefer to build your confidence and expertise in one area – **the choice is yours.**



## Customer Service

**Customer Service** volunteers are often the first contact the public have with St Peter's Hospice.

You love to meet new people and are friendly, helpful and positive about our work.

Areas of work include serving customers at the till, taking money and packing goods, tidying and restocking the shop. The shop floor can be a fun, busy and exciting working environment.

## Gift Aid *giftaid it*

**Gift Aid** volunteers have great people skills and are friendly and approachable.

You will welcome donors bringing goods into the shop and encourage them to join our Gift Aid scheme.

This area of work may involve standing for periods of time – please discuss this with us if you have any concerns. No experience is needed as full training will be given.

## Stockroom

**Stockroom** volunteers enjoy working as part of a team in a busy environment.

You enjoy the excitement of handling a variety of donations – and a sense of humour is important as you never know what you might find.

No experience is needed as full training will be given.

## Merchandising

**Our Display and Merchandising** volunteers enjoy making their own homes look wonderful and we are keen for them to share with us their talent for presentation.

Under the guidance of the Shop Manager, you will be involved in window dressing and displaying goods in the shop to encourage sales.

This is a very rewarding and enjoyable job for anyone with an eye for attractive presentation. Previous experience is great but not essential.

## IT & Administration

**Recent additions to our volunteer teams are IT and Administration** volunteers.

You will be familiar with basic use of a computer and the internet although training is available. Working in this area is a great way of gaining work experience.

Volunteers are involved in entering data onto the computer system in the office area and using the internet to research valuations. Other administrative duties may also be available.

## Housekeeping

**Some of our volunteers take pride in helping to keep the shop floor and working areas clean and tidy – a never-ending challenge.**

You are patient and tolerant – working around your colleagues and customers in a busy environment – and a very important addition to our team.

## Specific skill areas

Many of our volunteers have particular skills, knowledge or experience, possibly in one of our areas of merchandising.

Have you any specific skills you can share with us? We are always keen to hear from 'specialist' volunteers who may be able to work with us on a flexible basis.

## Anything else to offer?

If none of the tasks mentioned above seem suitable for you, please discuss with the Shop Manager any other opportunities that may be available.

Please also remember that there are many other ways of helping and other volunteer opportunities across St Peter's Hospice. Ask the Shop Manager for the Volunteer Services Department contact details.

## Ready to find out more?

Please fill in your details on the form overleaf and we can arrange an informal chat, visit or if you would like, a no obligation 'give it a try' session.

### So whether you are...

- Ready to help raise the £6 million plus needed every year to help local people
- Retired with time on your hands
- In need of company and conversation
- Hoping to gain new skills or work experience
- Personally connected with the work of St Peter's Hospice

**...we'd love to hear from you.**

